



Digital Payments

What is a Digital Card Number and how is it different from my Physical Card Number?

When cards are added to a Digital Wallet, a Digital Card Number is created in place of your Physical Card Number.

When a payment is processed via Digital Pay the merchant only receives the last 3 digits of the Digital Card Number.

To receive a refund, we require a screenshot verifying the Physical Card Number that is linked to the Digital Card Number.

Please see below instructions on how to collect the correct screenshot:

Google Wallet

1. Open the Google Wallet App 
2. To find the card that you want to get activity for, you may need to swipe left.
3. Tap your card.
4. At the bottom, tap **View more activity**.
5. At the top are the most recent transactions. To view older transactions, scroll up.
6. Tap on the relevant transaction.
7. Screenshot this page. This includes the physical card & digital card number.

Apple Wallet

1. Open the Apple Wallet App 
2. Tap on the card you used for the Apple Pay transaction.
3. In the top right corner, tap the 3-dot icon 
4. Select 'Card Number'
5. Screenshot this page. This include the physical card and digital card number.